## IF YOU HAVE ANY QUESTIONS REGARDING DELIVERY PLEASE DON’T HESITATE TO CONTACT US ON EITHER +44 01229 343 110 OR [urbanextreme@yahoo.co.uk](mailto:urbanextreme@yahoo.co.uk)

## ****UK DELIVERY CHARGES****

|  |  |  |  |
| --- | --- | --- | --- |
|  | **Basket Value** | | |
|  | **Under £30.00** | **£30-£100** | **Over £100** |
| Royal Mail Tracked  (2-3 days) | £2.95 | £1.95 | FREE |
| Courier Service  (over 2kilo) | £4.95 | £4.95 | FREE |
| Collect in Store | FREE | FREE | FREE |

## ****Returns****

Any items purchased from Urban Extreme may be returned within 30 days of your purchase. After 30 days returns are only accepted at our discretion. You may return your purchase for either a full refund or exchange for a replacement item. You will be expected to pay refund postage if you are returning due to the item being unwanted.

Items must be sent back as NEW AND IN UNUSED CONDITION. This means;

* We are unable to accept returns on damaged items
* Product must be in its original packaging - be it box, bag, or wrapper.
* Please return items packaged carefully as not to damage the item or original packaging. Items damaged by poor packaging will incur a surcharge of 15% of the item cost.
* We are unable to accept returns on Skateboards or scooters that have been gripped as per your instruction.
* We are unable to accept returns on items modified to your request